



NON-PRORATED WARRANTY

Residential Pool & Patio Shade Sails

Apollo Sunguard Systems, Inc. warrants that all shade sails sold will conform in kind and quality to the published specifications, and will be free of defects in workmanship and materials. As a further indication of our quality, Apollo Sunguard provides a non-prorated fabric warranty as detailed below:

FABRIC

Apollo Sunguard provides a **15 year non-prorated warranty** on all Sunguard Shade Cloth HDPE fabric covers against deterioration, rot, cracking, faulty workmanship, and seam (thread) failure resulting from ultraviolet (UV) exposure, mold or mildew. The warranty excludes fading or failure of fabric due to chemical erosion or flying/falling objects. In cases where certain fabric colors have been discontinued, Apollo Sunguard reserves the right to offer the owner a choice of available colors to replace the warranted fabric of the discontinued color. Apollo Sunguard does not warrant that any particular fabric color will be available for any period of time and reserves the right to discontinue any color for any reason at any time without recourse by the owner of the discontinued color.

The owner is responsible for routine maintenance of the fabric, which includes proper tensioning and cleaning the cover to maintain color vibrancy. This is particularly critical in regions where dirt/sand may cause abrasion of fabric. Do not use chemicals to clean the fabric. Damage caused by the use of chemicals voids the warranty. Failure to provide routine maintenance will void the warranty. Warranty constitutes restoring or replacing of any defective part. Removal of labels will void the warranty. All vertical side panels, curtains and valances are not covered under warranty.

GENERAL

The warranty set forth shall be the purchaser's sole and exclusive warranty. No other warranty is implied. The warranty is void if the fabric is not installed in strict compliance with Apollo Sunguard specifications. Warranty commences on the date of the invoice.

The warranty is void if damage to the fabric is caused by misuse, willful or intentional damage, vandalism, accident, and Act of God (i.e. hurricane, tornado, earthquake, micro/macroburst), including but not limited to ice, snow, hail, or high wind. In the event of a storm, the cover should be removed and stored in a safe, secure, climate-controlled area.

Apollo Sunguard reserves the right to restore or replace any parts covered by the warranty. The warranty is a parts-only warranty and does not include transportation or labor for the removal of the defective part or installation of any replacement part. Replacement parts will be warranted for the remainder of the original warranty. A one year non-prorated warranty is provided on all hardware.

To submit a warranty claim, send a written description detailing the defect, along with the original invoice number, to Apollo Sunguard Systems, Inc., 4487 A Ashton Road, Sarasota, FL 34233 or email this detailed information to Production@ApolloSunguard.com.